

GENERAL TERMS OF USE OF GIFT CARDS

The gift card is the property of NIS a.d. Novi Sad and is used for the purchase of petroleum products, additional products and services at NIS gas stations as the Issuer in the Republic of Serbia in accordance with the General Terms and Conditions that follow:

1. The gift card was issued by NIS a.d. Novi Sad.

1.1. In order to obtain instructions on purchasing cards, legal entities can be informed by calling the NIS CALL CENTER on 08 0000 8888 where they will receive detailed information on the conditions under which they can buy gift cards. Physical person can buy cards exclusively at NIS Petrol and Gazprom gas stations.

2. The card/e-card is not in the name and is portable.

2.1. The card is issued with the payment of funds made and the amount of which is determined by the Buyer and can be in the amount of 1000 RSD, 3000 RSD and 5000 RSD.

2.2. The funds on the Card/e-card can be used for the purchase of petroleum products, additional products and services exclusively at NIS Petrol and Gazprom gas stations in the Republic of Serbia. Purchased fuel cannot be poured into barrels, buckets, etc., but only into the tank of a motor vehicle. The card/e-card is not a debit, credit, check, or any other type of payment card.

3. The card/e-card is used once or by realizing only one transaction. It is not possible to exchange the Card for money or demand payment of the difference between the amount spent and the amount to which the Card reads. If the total invoice is higher than the amount stated on the Card, the User is obliged to reimburse the difference up to the full amount by another means of payment.

3.1. With the use of funds, the Card/e-card automatically expires.

3.2. There is no possibility to top up the card/e card later

4. The validity period of the Card is 12 months from the day of purchase of the Card at the gas station (physical person), ie for cards purchased by legal entities - the validity period of the card is 12 months from the date of signing the Agreement with NIS a.d. Novi Sad. Upon expiration of the validity period, the Card/e-card will be considered invalid and the amount on the Card/e-card will be automatically canceled.

4.1. The Buyer of the card/e-card is obliged to inform the User, to whom he gives the Card/e-card as a gift, about the deadline by which he can use the Card.

5. The User of the Card is solely responsible for the use of the Card/e-card in accordance with these General Terms and Conditions. The Cardholder is obliged to keep the Card/e-card and prevent its unauthorized use, attempted copying or misuse.

5.1. The Card Issuer is not responsible if the Buyer / User loses the Card /e-card or if it is stolen or damaged, and in any of the above situations the Card will not be exchanged for cash, petroleum products, additional products and services.

6. The Cardholder is obliged to keep copies of non-fiscal snippets (slips) and fiscal invoices for the needs of any complaint, which he can make in accordance with the Law on Consumer Protection.

7. Any unauthorized copying and duplication of the Card/e-card will be sanctioned in accordance with the positive regulations of the Republic of Serbia.

8. By purchasing / using the Card/e-card, the Buyer / User confirms that he accepts these General Terms and Conditions. If the Card is not used in accordance with the General Terms and Conditions, at the request of NIS a.d. Novi Sad must be returned. The buyer of the card, as stated in the previous points, does not have to be the User of the same, therefore he is obliged to inform the User about the manner and conditions of using the gift card.

9. These General Terms and Conditions are marked as version 01, effective from the date of publication on the official website www.nispetrol.rs.

9.1. NIS a.d. Novi Sad reserves the right to change the terms of use of the Cards at any time in order to protect the business, with prior notice to the Buyer / User via its official website www.nispetrol.rs or in another appropriate manner. Buyers / Users will be notified of any changes to the General Terms and Conditions 15 calendar days before the changes to the General Terms and Conditions enter into force.

9.2. A valid version of the General Terms and Conditions is available on the website www.nispetrol.rs

9.3. NIS a.d. Novi Sad reserves the right to discontinue the issuance and / or use of the Cards/e-card, whereby the acquired rights of the Buyer / User will not be diminished.

9.4. For all other questions, suggestions, compliments or remarks, the Buyer / User has at his disposal a free CALL CENTER number 08 0000 8888.

10. In case of a possible dispute, the court in Novi Sad has jurisdiction.